

FACULTY OF COMMERCE, HUMAN SCIENCE AND EDUCATION

DEPARTMENT OF TECHNICAL, VOCATIONAL EDUCATION AND TRAINING

QUALIFICATION : DIPLOMA IN TECHNI MANAGEMENT	CAL AND VOCATIONAL EDUCATION AND TRAINING:
QUALIFICATION CODE: 06DTVT	LEVEL: 6
COURSE CODE: MVT610S	COURSE NAME: Marketing in VET
SESSION: 2023	PAPER: 1
DURATION: 3 HOURS	MARKS: 100

FIRST OPPORTUNITY EXAMINATION QUESTION PAPER	
EXAMINER(S)	Prof Noel Kufaine
MODERATOR:	N Abraham

INSTRUCTIONS		
1.	Answer ALL the questions.	
2.	Read all the questions carefully before answering.	
3.	Number the answers clearly	
THIS QUESTION PAPER O	ONSIST OF 2 PAGES – INCLUDING COVER PAGE.	

- 1. Define the following terms. (10)
 - a. Marketing strategy.
 - b. Market segmentation.
 - c. Market environment.
 - d. Customer rights
 - e. Competitive advantage
- 2. a. Define and describe market mix. (5)
 - b. Why is it important to create and maintain market mix? .(5)
 - c. Describe the 4 Ps in the market mix? (20)
- 3. Management of marketing activities involves planning, organising, implementing, and controlling. Define and describe in your own words the following activities: (20)
 - a. Planning
 - b. Organising.
 - c. Implementation
 - d. Control
- 4. There are different types of data used in marketing. Define and describe the following types of data. (20)
 - a. internal data
 - b. External data
 - c. Primary data
 - d. Secondary data
 - e. Quantitative data
- 5. The marketing process requires a marketer to conduct a situation analysis to understand, strength, weakness, opportunities, and threats. Define and describe in your own words the following terms (20)
 - a. Strength
 - b. Weakness
 - c. Opportunity
 - d. Threat